

# Background Document:

Monday, January 4, 2010



## Accreditation Canada

### Overview

Accreditation Canada is a non-profit, non-government organization that sets the national standards for health care. Being accredited provides recognition that an organization's services meet national standards of quality. Accreditation is one means of ensuring that safe, efficient, and reliable care are being delivered in the health system.

Organizations voluntarily participate in the accreditation program and participation demonstrates the organization's commitment to standards of excellence and quality health care for its staff, patients, clients and communities served.

### The Accreditation Process

As part of the Accreditation process, a group of Accreditation surveyors were on-site in the Sunrise Health Region facilities. Surveyors are experienced health care professionals who work in health care settings across Canada. During the week-long survey visit, the surveyors visited many of the Sunrise Health Region facilities and programs and spoke with frontline staff in their working environments. Surveyors also approached clients to talk to them about their care experiences.

The surveyors' goals were to:

1. Observe and evaluate whether national standards of excellence are being met
2. Share their expertise on how to address areas of concern
3. Discuss our region's progress in addressing self-identified opportunities for improvement

### Locations visited during the Accreditation Survey:

1. Addictions Services
2. Canora Hospital
3. Kamsack Hospital
4. Kamsack Nursing Home
5. Lakeside Manor Care Home
6. Norquay Health Centre
7. Preeceville & District Health Centre
8. St. Anthony's Hospital
9. St. Paul Lutheran Home
10. St. Peter's Hospital
11. Theodore Health Centre
12. Yorkton and District Nursing Home
13. Yorkton Home Care office
14. Yorkton Mental Health Centre
15. Yorkton Public Health office
16. Yorkton Regional Health Centre

### **Service areas visited during the Accreditation Survey:**

1. Addictions/Gambling
2. Emergency Department
3. Home Care
4. Intensive Care Unit/Critical Care
5. Long Term Care
6. Managing Medications
7. Maternal/Perinatal
8. Medicine
9. Mental Health
10. Operating Room
11. Public Health
12. Sterilization and Reprocessing of Medical Equipment
13. Surgical Care

### **Value of Accreditation**

Accreditation Canada offers health organizations:

- National standards focusing on processes and outcomes;
- Effective self-assessment tools;
- Independent and valuable advice from peers;
- Improved public and client recognition;
- Increased credibility.

Accreditation Canada offers the public:

- An indication that accredited health service organizations are committed to continually improving the quality of care and service;
- Reassurance that organizations follow national standards for care and service delivery.